UNITED STATES OF AMERICA

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DEPARTMENT OF COMMERCE

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U.S. TRAVEL AND TOURISM ADVISORY BOARD

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FRIDAY NOVEMBER 5, 2021

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The Advisory Board met via Video Teleconference at 2:00 p.m. EDT, Brad Dean, Vice Chair, presiding.

PRESENT

BRAD DEAN, Chief Executive Officer, Discover Puerto Rico, PR, Vice Chair

CAROLINE BETETA, President and CEO, Visit
California

ELLIOTT FERGUSON, President and CEO, Destination DC

LIZ FITZSIMMONS, Managing Director, Maryland
Office of Tourism and Film

DAVID GILBERT, President and Chief Executive Officer, Destination Cleveland and Greater Cleveland Sports Commission

RUSSELL HEDGE, President and Chief Executive

Officer, Hostelling International USA

BILL HORNBUCKLE, CEO and President, MGM Resorts

DEBBIE JOHNSON, Director, Arizona Office of

Tourism

- STEPHANIE JONES, President and Chief Executive
 Officer, Cultural Heritage Economic Alliance
- ROLF LUNDBERG, Vice President & Assistant General
 Counsel and Head of External Affairs and
 Global Public Policy, Choice Hotels
 International
- DUFFIELD MILKIE, Executive Vice President,
 General Counsel, Secretary, Cedar Fair L.P.
- WILL MOREY, Chief Executive Officer, Morey's
 Piers
- MARY MOTSENBOCKER, President and Chief Executive Officer, International Tourism Marketing, Inc.
- VINAY PATEL, President and Chief Executive Officer, Fairbrook Hotels, VA
- CATHERINE PRATHER, President, National Tour Association
- OLGA RAMUDO, President and Chief Executive
 Officer, Express Travel
- DANIEL RICHARDS, Founder and Chief Executive Officer, Global Rescue LLC
- ADAM SACKS, President, Tourism Economics
- MONICA SMITH, President and Chief Executive,
 Southeast Tourism Society
- DONALD TAYLOR, President, UNITE HERE
- ROB TORRES, Managing Director, Travel, Google,
 Inc.
- RON VLASIC, Chief Operating Officer, Hostmark
 Hospitality Group

ALSO PRESENT

GINA RAIMONDO, Secretary of Commerce

JENNIFER AGUINAGA, Deputy Director for Policy and
Planning, National Travel and Tourism
Office, and Travel and Tourism Advisory
Board Designated Federal Officer

ISABEL HILL, Director, National Travel and
Tourism Office

SARAH MORGENTHAU, Deputy Assistant Secretary for
Travel and Tourism

C-O-N-T-E-N-T-S

Call to Order and Roll Call 5 by DFO Jennifer Aguinaga
Welcome
Remarks
Report on Vaccination Subcommittee
Report on National Goals Subcommittee
Discussion
Public Comment
Vote on Subcommittee Recommendations
Nest Steps
Adjourn

P-R-O-C-E-E-D-I-N-G-S

2:02 p.m.

DFO AGUINAGA: All right. Well, I have a couple of minutes past the hour. So, let's go ahead and get started. Good morning. Good afternoon, everyone. And welcome to this meeting of the Travel and Tourism Advisory Board. As the Designated Federal Officer I now declare this meeting officially open.

Just a few logistical notes before we begin. Please be sure to keep your lines on mute if you're not speaking. When there is an opportunity for Board discussion please use the raise your hand feature. Or if you're on the phone, or that feature just isn't working, please feel free to send me an email, or just unmute your line and jump in if you need to.

As a reminder, the only sections where members of the public to speak is during the public comment portion of the agenda. And now I will do a member roll call.

(Telephone interference)

1	DFO AGUINAGA: So, please just unmute
2	your line when I call your name. Brad Dean.
3	VICE CHAIR DEAN: Present.
4	DFO AGUINAGA: Caroline Beteta. Bran
5	Chesky, Christine Duffy.
6	MS. HILL: Caroline just joined.
7	DFO AGUINAGA: Thank you. Christine
8	Duffy, Elliott Ferguson.
9	MR. FERGUSON: Here.
10	DFO AGUINAGA: Thank you. Liz
11	Fitzsimmons.
12	MS. FITZSIMMONS: Yes.
13	DFO AGUINAGA: Thank you. David
14	Gilbert.
15	MR. GILBERT: Here.
16	DFO AGUINAGA: Thanks. Russ Hedge.
17	MR. HEDGE: Here.
18	DFO AGUINAGA: Thanks. Bill
19	Hornbuckle.
20	MR. HORNBUCKLE: Here.
21	DFO AGUINAGA: Thank you. Debbie
22	Johnson.

1	MS. JOHNSON: Here.
2	DFO AGUINAGA: Stephanie Jones.
3	MS. JONES: Present.
4	DFO AGUINAGA: Thanks, Stephanie.
5	Peter Kern. Rolf Lundberg.
6	MR. LUNDBERG: I'm here, Jenn.
7	DFO AGUINAGA: Thank you. Glenda
8	McNeal.
9	MS. HILL: I believe she wasn't going
10	to be able to make it.
11	DFO AGUINAGA: Duff Milkey.
12	MR. MILKEY: Here.
13	DFO AGUINAGA: Will Morey.
14	MR. MOREY: Here.
15	DFO AGUINAGA: Mary Motsenbocker.
16	MS. MOTSENBOCKER: Here.
17	DFO AGUINAGA: Chris Musetta, Vinay
18	Patel. I thought I saw Vinay. So, I See what
19	happens. Catherine Prather.
20	MS. PRATHER: Here.
21	DFO AGUINAGA: Trish Primrose I know
22	wasn't going to be able to make it. Brian Quinn.

1	Olga Ramudo.
2	MS. RAMUDO: Here.
3	DFO AGUINAGA: Stephen Revetria, Dan
4	Richards, Adam Sacks.
5	MR. SACKS: Here.
6	DFO AGUINAGA: Monica Smith.
7	MS. SMITH: Here.
8	DFO AGUINAGA: D. Taylor.
9	MR. TAYLOR: Here.
10	DFO AGUINAGA: Thanks. Rob Torres.
11	MR. TORRES: Here.
12	DFO AGUINAGA: Thanks. Ron Vlasic.
13	MR. VLASIC: Here.
14	DFO AGUINAGA: And Greg Webb.
15	MS. HILL: And Dan Richards did join.
16	DFO AGUINAGA: Okay, thank you. And
17	I was going to say, if anyone joins late, or
18	something happens with your phone line, just give
19	me an email and we'll record you. And with that,
20	I turn it over to Board Vice Chair, Brad Dean.
21	VICE CHAIR DEAN: Thank you, Jennifer.
22	And good morning, or good afternoon to my

colleagues on the U.S. Travel and Tourism

Advisory Board, wherever mood may it find you

today. And welcome to the members of the public

who are joining this important meeting of the

TTAB.

Thank you for making time in this very busy schedules for this meeting. But I'm sure we can all agree this is an extraordinary time for our industry. We've all read about the Great Depression. We all lived through the Great Recession. And today we're all leading the Great Recovery of travel and tourism.

So much has changed in our industry in, just since the last TTAB meeting. So, with that in mind I take this opportunity to thank each of you who were able to stay in the last TTAB meeting with Secretary Raimondo.

It was a meeting that was filled with very candid and productive discussion. And we were able to engage not only the Secretary, and the Deputy Assistant Secretary, but also key leadership from the CDC. And since then we have

seen significant progress.

And on behalf of the TTAB I want to take this opportunity to convey to Deputy

Assistant Secretary Morganthau, to Isabel Hill, and the entire team at the National Travel and Tourism Office our deepest appreciation for the exceptional work and leadership that they've delivered in helping accelerate this recovery that's underway.

And we can certainly cite many milestones of progress. And we all eagerly await the soon to be opening, reopening of our borders to international travelers.

But we also know that a lot of work remains to be done.

So, on that point I want to applaud the Members of the TTAB who have worked so diligently over the past few weeks, and continue to work in some instances on some very big areas of opportunity.

You know, the TTAB has a history of tackling big issues, and deliberating big ideas.

But in my time serving on this Board I can't recall a more ambitious set of recommendation that are currently in consideration. So, thank you for tackling these major issues and opportunities with vision, enthusiasm, and robust discussion.

And in particular I want to thank
Trisha Primrose, Russ Hedge, Adam Sacks, and
Caroline Beteta for leading the force from
committees.

I also want to think each of you for responding so quickly to today's charge.

Normally we aim to distribute the draft letter well in advance of our meetings.

But as these topics we're addressing are massive in many respects, and require extensive analysis, study, and broad inclusive discussions, and also because of the time and nature of the efforts of the Secretary and her team, that they're leaving. We pushed our deadlines a bit.

But thankfully the quality of thought

that's led to two very sound and solid letters detailing some very meaningful recommendations, that in true TTAB fashion are summarized precisely with substance and supporting content.

So, today our opportunity is to ask
the questions of our colleagues who have invested
significant time in developing these
recommendations, and then finalize both letters,
which I believe will even, hopefully exceed the
Secretary's expectations.

We plan to work through these two letters today, and then reconvene soon to discuss the remaining two Subcommittee recommendations.

So now, to kick off our discussion today I'm pleased to introduce AD, Deputy
Assistant Secretary for Travel and Tourism, Sara Morganthau.

She has truly embraced the phrase, hit the ground running, attended our first TTAB meeting in mid September. A week later she was walking the floor at IPW. And just a couple of weeks ago attended Brand USA's travel week, where

she made the big announcement about the reopening of our borders.

So, Madame Deputy Assistant Secretary, we admire the enthusiasm and passion you're bringing to this role. And we welcome your comments.

DAS MORGENTHAU: Thanks, Brad. I appreciate your kind words. And thanks really to all of you for joining the Board Meeting today.

I know how busy you all are in your day jobs. So please, know how grateful we are for your service to this nation.

Secretary Raimondo routinely talks about the work that all of you are doing, sharing it with the White House as a clear example of how public private collaboration works well to address problems that the Government alone cannot resolve.

The Travel and Tourism sector is at a critical moment, faced with adversity, but also a great deal of excitement as we near sight of the end of the tunnel.

On October 25th the Biden

Administration issued a Presidential Confirmation

addressing the details for reopening the United

States for fully vaccinated travelers on November

8th, just a couple of days away.

We're taking down a geographic based system and replacing it with a global system based on individual risk. This policy will make it safer to travel, and will mitigate the potential spread of COVID-19.

Under this new system, which applies to all non-citizen, non-immigrant travelers from all countries, fully vaccinated travelers with a negative COVID test taken within three days of departure can enter the United States.

Travelers will also be required to provide contact information. This will allow airlines to better coordinate with public health agencies to share information when needed to keep the public safe and informed, and to strengthen the ability to rapidly identify and contact people who may have been exposed.

There will be limited exceptions to this vaccination requirements for certain visitors, including children under the age of 18. The CDC has clarified that children who are vaccinated do not need to quarantine and self isolate.

However, the do need to do a test, or have their parents attest, or guardian that they will take a test three to five days after arrival, and quarantine only if positive.

Developing the new travel policy has truly been an all hands on deck whole of Government effort on the part of the Administration. But also relied heavily on our industry partners, especially the patients, who are patient, resilient, and provided us concrete recommendations to implement this new policy.

Finally, we've relied on your recommendations to get to this point. Your recommendations from your March 4th letter to Secretary Raimondo specifically called for a new travel system, such as the one that we are about

to implement.

So, thank you again for all your hard work. And I look forward to hearing your new recommendations.

VICE CHAIR DEAN: Thank you very much,

Madame Deputy Assistant Secretary. And please,

express our appreciation to Secretary Raimondo

for the work the Department of Commerce and NTTO

are doing for our industry.

So now we move into the next agenda item. And it will be reviewing the presentation, and discussing these from the two Subcommittees. The two Subcommittees we're reviewing today are the Vaccination Subcommittee and the National Goals Subcommittee.

So, in the absence of our Subcommittee Chair, Trish Primrose, Rob Torres, our TTAB colleague, will be presenting the recommendations of the Vaccination Subcommittee. These were summarized in the letter that was sent out earlier this week. So, Rob, we'll turn the floor over to you.

MR. TORRES: Excellent. Thanks, Brad.

And hello to everyone. First of all, I

definitely want to thank Trish and her Marriott

team, mostly Carol and Jane. They've done a

phenomenal job in really helping us with these

recommendations. And as well as my fellow

Subcommittee Members, Bill, Brian, Steve, and

Greg. It was truly a group effort pulling this

together.

But prior to developing the three recommendations that you received in the draft and will, I'll do my bet to provide a summarization, we were able to meet with some key leaders at the CDC, as well as from the Business Round Table and Ad Council.

These are the people who are responsible for the Move the Needle campaign that we launched last spring. They were very helpful in helping us understand what has worked, what hadn't worked, and really provided some input on these recommendations that you received.

You know, as you know, our

Subcommittee was tasked with providing recommendations for how we can increase COVID vaccination rates through private sector and Government partnerships.

And while over 78 percent of people age 12 and up have received at least one shot, there's still so much work to do to increasing levels to get the pandemic under control.

And in fact, we know that the segment of population that either uncertain or skeptical about getting vaccination has dropped to about eight percent.

Young adults ages 18 to 29 make up a large portion of this segment, and as well as children ages 12 to 17, where only 49 percent have been vaccinated. Plus, this is -- this eight percent is on target population for our recommendation.

Now, as I said, I'm going to do my best to summarize our three recommendations. I certainly won't read through all of it. Members of the study will be here as well to jump in and

add any comments that they might want.

Our first recommendation is to leverage existing public service ad campaigns to target vaccine hesitant but convincible adults, and parents of unvaccinated children. This is that eight percent that I talked about.

And we really want to encourage the CDC, HHS, and the Ad Council to work together with leaders of the private sector to develop an ad campaign focused on this target audience.

I mean, those at the Move the Needle campaign did a great job of getting us to where we are now. And we think a new campaign focused on this new audience would really help us get us over the hump.

The campaign should leverage celebrities who are most popular with this demographic, and pair them with trusted medical professionals from targeted communities.

And while the campaign we believe could and should be national in scope, we would recommend tendering the message both regionally

and locally whenever possible. We need to make sure we're utilizing platforms where this audience is engaged, Twitter, the Tik Toks, the Instagrams, et cetera.

These more focused messages should provide clear science based information on the benefits of vaccination.

For our recommendation number 2, we believe that we should foster public private partnerships to host targeted vaccine drives aimed at boosting vaccination rates among communities of color, rural populations, and other under served areas.

Another portion of this eight percent we found is adults who have all good intention of getting the vaccine, but face a variety of barriers to getting the shot, transportation challenges, childcare challenges, work challenges, can't get off work.

We need to make it easier for them to get their shots. Thus, we are encouraging the Department of Commerce to work with local

Government, CDC, HHS, and the Department of Labor to look at partnering, or developing a partnership that would solve some of these barriers, such as on site vaccination, mobile units, providing low costs childcare, so that these individuals can go and get vaccinated.

And again, these efforts we believe should be tailored to individual community needs. And beyond offering vaccines in the workplace, employers need to consider offering schedule flexibility for their employees and their dependents, to make it easier and simpler for them to be able to go get their shots.

And then lastly, our Recommendation number 3 is to really launch an outreach campaign encouraging states to repurpose any unused federal COVID-19 relief funding for COVID-19 vaccination efforts and incentives.

As everyone on this call knows, you know, Federal Government assisted programs such as the CARES Act and the American Rescue Plan provided critical support to companies and states

in the early days of the pandemic.

And in July the Department of the Treasury announced that any unused assistance could be used for COVID-19 vaccination programs, such as some of the lotteries that some of the states and cities have implemented, or direct incentive programs.

Unfortunately, what we've seen is, we don't think that message has been broadly publicized. And we would encourage the Department of Commerce to develop an outreach program in partnership with the Department of Treasury, encouraging states to use any surplus they may have for targeted vaccination efforts.

We have seen, like I said, these incentive programs be successful for some of the states that have implemented them.

And that's a quick summary of our three recommendations. Hopefully that makes sense. And like I said, I don't know if we're going to have questioning not, or how we're going to do this. But happy to answer any questions.

And again, hopefully all of the Subcommittee 1 2 Members are on the call as well that can help 3 support. 4 VICE CHAIR DEAN: Super. Thank you, 5 Rob. And thank you to the Members of the Vaccination Subcommittee for the extensive work 6 7 that's gone into developing these 8 recommendations. 9 We're now going to open up the floor for discussion amongst the TTAB Members only. 10 you're participating in the meeting via video it 11 would be ideal if you want to speak to use the 12 13 raise your hand function. 14 I'm not sure about your computer. On my computer it's on the top center of the screen. 15 16 If you can't find that, or if you're joining by 17 phone, just chime in at the end of another 18 Member's comments. And again, if you're not 19 speaking, please mute out. We do want to move --20 (Audio interference)

So, we would ask that we keep our

VICE CHAIR DEAN: -- to also public

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comments brief and on point to this particular topic.

And for the members of the public who have joined us, this portion of the meeting is just for the TTAB Members discussion. We will have public input later on in this meeting. So, with that said, we'll open up the floor for discussion amongst the TTAB Members.

Jennifer, I'm going to rely on you to watch the screen for the hands raised. Because I can't see everybody.

DFO AGUINAGA: Yes, I'm watching. Nothing yet.

VICE CHAIR DEAN: Okay. Any TTAB

Members with questions or comments at this point?

If not, we'll move on. But I just want to give

ample opportunity for anyone to share their

thoughts or get questions answered. And those on

the phone just please unmute, and chime in if you

feel compelled.

Okay. I'm hearing nothing and seeing nothing. So, I think that speaks very well of

the work that Rob, you and Trisha, and the Vaccination Subcommittee have done. We'll be voting on this in short order.

But thank you again for the work that's gone into developing these recommendations. And thank you, Rob, for presenting to the TTAB today.

And now we'll move on to the second

letter of recommendation. This letter comes from

the National Goal Subcommittee. And this

Subcommittee was chaired by Adam Sacks. Adam,

we'll turn the floor over to you.

MR. SACKS: Thanks, Brad. I want to thank the Members of the Subcommittee and their teams. It was very much a group effort. It was a lot to put together here.

And we're grateful for their contributions, Brian Chesky from AirBnB, Elliott Ferguson from Destination D.C., Peter Kern from Expedia, Glenda McNeal from American Express, Chris Nassetta from Hilton, Vinay Patel, Fairbrook Hotels, and Ron Vlasic, Hostmark

Hospitality.

The assignment that was given to us, to set a new goal for the U.S. in terms of international visitors to the country, we felt as a Subcommittee was particularly vital.

This is the, I think this was the third time that I have been involved in setting this goal. And I don't that we've ever felt the sense of importance to it that we felt in this time.

You know, when we think about the importance of international travel, and many of us depend on international travel. And America's larger cities who have been hardest hit, and remain hardest hit by this downturn are particularly exposed to the downturn in international travel, which for 2021 currently is pacing down 71 percent relative to 2019 values in terms of spending.

And these are exports, right. Any spending by a visitor in the country, whether it be a hotel, or transportation, or retail, it

shows up as an export.

And in fact travel and tourism exports represent 27 percent of all service exports in the U.S., and nine percent of all exports, including goods. So, the stakes are high right.

This is a critically important part of the U.S. economy, critically important for America's cities and states around the country.

And it is still the one sector that's still very much, you know, down on the mast, in a way that other sectors of the travel industry are not, and have begun to recover.

So, a real sense of purpose here as we set this goal. I'm going to share with you my screen, and just jump right to it. And as a spoiler alert I'm going to show you the goal first, and then go from that to the recommendations that we as a Subcommittee are making, and that we feel like are essential in order for the U.S. to achieve that goal.

All right. So, let me first show what this goal looks like. We set out two scenarios.

We modeled two scenarios. One a downside scenario which basically assumes that none of the recommendations that we've made are undertaken.

And then a goal scenario which assumes that all of them are undertaken to some degree.

And the goal's set as a five year goal, this is different than past iterations where we had set a ten year goal. But we felt like five year gives us a more realistic view of what's possible, and what's actionable, and will make a difference in a relatively short period of time.

These two goals are really different views of the world in five years. Because in the downside scenario international visits to the U.S. don't recover until 2026. But in the goals scenario they recover by 2024.

The difference in visits, by the time you get this five year outlook, is a full ten million visits. And the growth relative to 2019 in the goals scenario is 13.4 percent growth, versus virtually no growth, less then a percent,

where we just get back up to par five years from now.

In terms of tourism exports, also a pretty wide divide in terms of these two outlooks, \$279 billion dollars versus \$243 billion dollars. So, in that final year there's an opportunity for the U.S. economy of \$36 billion dollars in exports.

One of the things that I'm showing you on the upper right hand corner is the implications of these two scenarios in terms of overseas visitor market share of the U.S.

And we've lost significant market share in 2020, as you can see. The goals scenario has us begin to reclaim that market share, whereas the downside scenario represents a continued decline in that share.

so, the target that we are recommending as a Subcommittee is 90 million visits in 2020, which does represent as I mentioned 13.4 percent growth over that high water mark in 2019, and \$279 billion dollars in

tourism exports.

And as I mentioned, this is a net benefit that's associated with these recommendations of ten million visits and \$36 billion dollars in tourism exports in that final year of the outlook.

So, in order to assure that these are not abstract targets we wanted to put some substance to what would be required to get to these goal targets relative to the downside scenario.

We also organized our recommendations under three categories. They are essentially three recommendations that have a few different parts in these. So, I'll walk through these individually.

The first recommendation is to rebuild visa processing services. And there are short term opportunities. These are quick wins that we feel like would really accelerate the recovery.

These include reopening U.S.

Consulates and Embassies by January of 2022 for

visa processing, with a prioritization of high volume locations.

Many of these have been closed due to COVID conditions. But the conditions are certainly in many places become safe enough to reopen.

With that reopening we recommend an expansion of resources, with supplemental appropriations for overtime and staffing.

Because there is a massive backlog of these applications.

And in some markets the last data that we've seen shows a wait time of up to six months after a visa application is submitted. So, working through that will likely take additional resources.

Under that short term there's also an opportunity to modernize visa adjudication through videoconferencing programs. We've all grown much more comfortable with videoconferencing over the past year and a half.

And there's an opportunity to leverage

the technology so that visa renewals as well as new applications can be run more efficiently, and certainly easier for the applicant as well.

We recommend implementing expedited group appointments, and processing for tourist conventions and trade shows. This has been over the years a concern of the industry, where there are times where it's been very difficult for groups to participate in trade shows and conventions. But also leisure tours, where processing on a group basis would be certainly more efficient from our side, and more effective on the visitor side as well.

And then the final bullet here as a short term opportunity is to increase the caps for temporary and seasonal workers to adequate workforce levels.

We discussed at our last in person meeting that the challenge of labor force availability with the industry. And so, this is within the visa category an opportunity to abate some of those challenges within the labor force.

In terms of a metric to achieve, one goal that we felt would be realistic, and would be a difference maker is if we could target visa processing wait times of under 15 days. That would remove a hurdle that right now is limiting. And we expect to limit the recovery if we don't shorten those wait times.

All right. We do have a medium term recommendation under visa processing as well, which is to expand the visa waiver program. The economic benefits that we've seen whenever a country is introduced into the visa waiver program are absolutely massive. And we've seen strong double digit gains in the market when that barrier to trade, essentially what it is, is removed.

Because these waiver program does offer significant security benefits and large economic benefits we're recommending a number of countries be considered for addition, namely Brazil, India, Columbia, Argentina, Dominican Republic, and Ecuador.

We recognize that there are thresholds that exist in terms of what qualifies a country to be part of the visa waiver program. But we do feel that there are going to be cases perhaps within these markets that we've noted where it would be worth waiving some of those qualifying thresholds, given the economic payoff, and because of the security functions and benefits that exist that are part and parcel of the visa waiver program.

So, that is all under rebuild visa processing services. And that is a lot of individual recommendations masquerading as one single recommendation of rebuilding visa processing services, if you're paying attention.

All right. The second recommendation or category is to ensure funding for U.S. destination marketing and communications.

Brand USA, since its advent about a decade ago has been a game changer. It has stabilized and been the driver of significant growth since its beginnings.

And of course Brand USA is up against a really challenging situation, because it's funded through payments from the ESTA program.

And if visitors aren't coming, then there's not money coming into the ESTA program. Therefore, Brand USA is not funded.

So, we need to prime the pump for marketing, that will then continue to supply funding for Brand USA.

So, what are we recommending? We're recommending that at least \$250 million dollars in surplus ESTA fees that have already been collected be credited to the travel promotion fund that would be immediately available to Brand USA.

We believe time is of the essence.

Because as we reopen Brand USA is uniquely

positioned to accelerate the recovery through

renewed welcoming message. But also to

communicate health and safety protocol in a clear

and consistent way across markets.

So, Brand USA plays a particularly

crucial role as we open borders. Alongside that we did want to mention that state and city destination market organizations play an important complementary role to Brand USA.

And these organizations have also, many of them experienced severe budget declines. And so we're asking that the Commerce ensure that the MOs are aware of the \$240 million dollars in competitive grant funding to the American Rescue Plan, and work to approve eligible projects as quickly as possible.

And then one sort of adjunct recommendation would be that Commerce take a leadership role in terms of coordinating Government communication across agencies and platforms regarding border policy, vaccination requirements, other health and safety guidelines for international visitors.

I think this is going to be an all of Government affair, but also in partnership with the private sector where Commerce has a unique ability to connect with the corporate sector so

that we are all singing off the same hymnal, getting a very consistent and clear message out to international market of what are the requirements.

And we think that's going to be important. Because those guidelines are going to evolve and eventually be relaxed in time. And so, getting that structure in place across different platforms, different agencies in a consistent way is going to be continually important moving forward.

And then our last recommendation is to Expand Customs and Border Protection capacity.

What we are recommending is emergency supplemental appropriations in Fiscal Year 2022 to support increased staffing and overtime for CBP officers.

Given the drop off in traveler fees that fund these operations additional investments are essential to efficiently process inbound visitors as they do return to U.S. airports.

And then we're going to need, also

need in those resources to verify vaccination status at land ports of entry.

So, we're, also alongside of that,
just to finalize this, we're recommending a
continuing of the encouragement of public private
partnerships, where the private sector can work
together with Government agencies to amplify
messages around the importance of participating
in CBP enrollment initiatives, such as global
entry. So, there are some public private
partnerships between CBP and the corporate
sector.

So, those are, these are the recommendations centered around the idea of what it will take to achieve those goals that we've set out over the next five years. So, thank you, Brad.

VICE CHAIR DEAN: And thank you and the National Goals Subcommittee for the extensive work that's gone into this. I would point out for those that didn't get to the very bottom of the letter, it details out the impact on

visitation and spending per each recommendation. 1 2 So, it's very substantive. So, thank you, Adam, and the Subcommittee, for the great 3 work that you've done. We'll now open up 4 5 discussion for TTAB Members only, just as we did for the previous letter. 6 7 Again, if you're using the video, if 8 you can use the raise my hand function, or just 9 unmute your line and chime in after the prior speaker's comments. 10 11 And again, for the members of the 12 public, this is for TTAB Members only. 13 the next portion of our agenda we do have time 14 for public input. So, we'll open up the floor now for questions or comments from the TTAB 15 16 Members. 17 DFO AGUINAGA: I see Russ Hedge, Mr. 18 Chair. 19 VICE CHAIR DEAN: Russ, go ahead. And then after Russ we'll have Catherine. 20 21 MR. HEDGE: Thanks, Brad. I'd like to congratulate the Subcommittee on all three 22

recommendations. I think your Recommendation number 1 particularly resonates with some of us.

And I'd like to give a particular shout out to the inclusion of a metric around the visa processing time. I think the 15 day metric is both important, and if achieved would be incredibly influential. And I thank you for that.

VICE CHAIR DEAN: Good comment. Thank you, Russ. Catherine.

MS. PRATHER: Great. Thank you, Brad.

And I also want to congratulate to you on this.

And I in particular want to point out the point

about recognizing tours, processing for tours.

There are a lot of examples where entire group

tours would be rejected because of just a few.

And this is something you typically don't see. So, I'm just very pleased about that, you know, from the National Tour Association, and all of the group tours. So, I wanted to acknowledge that specifically. Thank you.

VICE CHAIR DEAN: Thank you,

How about Bill, you got your hand up? 1 Catherine. 2 MR. MOREY: Thank you. I too, I thought that it was very interesting, the focus 3 on international travel of course being the key 4 5 focus. But recognizing in addition to the 6 benefits of inbound travel, adjusting and 7 8 focusing on the visa requirements and the 9 processing times, as you note is extremely helpful to our seasonal worker workforce as well. 10 11 So, our community is focused on 12 workforce issues and the shortage of workers. 13 And part of our consideration has to do with, you 14 know, seasonal short term workers, or student 15 workers, those type of things. 16 So, I was glad to see this 17 improvement. Because I think it's sort of a, you 18 know, it's a stone that is really addressing 19 three issues at once. So, thank you. 20 VICE CHAIR DEAN: Thanks, Will. Looks 21 like we have a comment from Dan Richards. 22 MR. RICHARDS: Yes. Thank you for the strong work you guys have done. I'm not surprised by the nominal declines obviously during 2020 and 2021.

But I'm curious to know why we aren't perhaps being more aggressive in trying to reclaim some of that share that we've lost in the last 18 months for, you know, U.S., you know, tourism as a destination. And whether or not we, you know, we shouldn't try to figure out, you know, how we do go after that share, and try and climb out of the hole that we're in.

And I, you know, rather than diagnose,
I mean, maybe you have to diagnose why we are
where we are. And, you know, I think there's,
you know, probably some good reasons for that.

But how do we reverse that trend? And how do we, you know, start taking share that we had before back, and getting that number going, or I'm sorry, that line going up into the black where I think we all want it to be.

VICE CHAIR DEAN: Adam, do you have any thoughts on that? I don't know if I reported

the context that your Subcommittee looked at.

You want to offer any thoughts?

MR. SACKS: Yes, Dan, I appreciate the question. It's one that we wrestled with is that, you know, what are the implications on market share.

The current goal target does, it does increase the U.S. market share. It brings it from where we estimated for long haul overseas.

It's 13.8 percent in 2020 to 15.2 percent market share in 2026.

And so, that gets us a, you know, a long way back, almost to where we were in 2019.

Not fully though. And one of the reasons that we don't get fully back has to do with what's going on in other parts of the world.

So, the way that this is modeled is actually out of model that forecasts travel for 190 countries on an origin destination basis. So there's, it takes into account some of the development in other markets, and particularly massive tourism development in parts of Asia and

the Middle East that are going to draw long haul 1 2 travelers as new bourgeoning delineations. So, we are working against those 3 headwinds in terms of the market. 4 So, that 5 notwithstanding, I think to gain that share back 6 from 13.8 to 15.2 would be a worthy accomplishment, and one that we as an industry I 7 8 think would rightly celebrate. 9 MR. RICHARDS: Is there any chance you can share that? I'd be curious to see that 10 11 Because tourism stemming from these other model. 12 places actually draw I think from our market. 13 But I also think that it's going to 14 enlarge the pie as well. So, I'd just be very curious to see some of those assumptions if 15 16 that's something that could be shared with the 17 rest of the Board. MR. SACKS: 18 I can share our latest 19 global forecast report for each world region. 20 That might get us at least most of the way there. 21 MR. RICHARDS: That would be great. Thank you. 22

1	MR. SACKS: So, yes.				
2	VICE CHAIR DEAN: Other questions or				
3	comments from TTAB Members?				
4	DFO AGUINAGA: I can see Bill				
5	Hornbuckle, Mr. Chair.				
6	VICE CHAIR DEAN: Okay. Go ahead,				
7	Bill.				
8	MR. HORNBUCKLE: Thank you. Adam,				
9	great job by the entire group. You referenced				
10	twice need for funding. What is the delta in				
11	relative terms between where we are and where we				
12	need to be to hit this goal?				
13	I'm, because it's a self fulfilling				
14	prophecy obviously. If we don't fund it, it's				
15	not going to get there. But I'm trying to				
16	understand the delta, if you will.				
17	MR. SACKS: Bill, do you mean the				
18	difference between the downside scenario, then				
19	the				
20	MR. HORNBUCKLE: No, no. I understood				
21	that. You asked twice for we need funds now.				
22	Because it's kind of a self fulfilling They				

don't, they, we get paid for a cap kind of thing where it pays into itself. So, if we don't have funds now, what's going to happen, I guess is my real question.

And what is the amount of broad stroke funding you, you know, is it 20 percent of a -
I'm just curious the order of ask, if you will, or the magnitude of it.

MR. SACKS: Well, I mentioned that, the \$250 million dollars for Brand USA. So, that is, that's the --

MR. HORNBUCKLE: Yes.

MR. SACKS: -- hard number. And that we get Brand USA funded through this crisis in a way that would allow it to operate at a level that it operated previously. So, that's the reason for that number.

We don't have the specific numbers of what would be required for say Customs and Border Patrol, or for, you know, expansion of resources at U.S. Consulates and Embassies. We don't know what those financial outlays would need to be.

MR. HORNBUCKLE: True. Okay.
Understood. Thank you.

VICE CHAIR DEAN: Other questions or comments? Adam, I'd like to echo the comments.

I think you and the Subcommittee have done extraordinary work here.

And speaking only for myself I really like the approach of presenting the Secretary with, you know, the outside potential. I think that's a unique approach, and very timely appropriate.

I want to pick up on Dan Richards'

comment just briefly. And for those that, if you

didn't notice, and I think it's the first

footnote that's distributed. It highlights some

of the factors that are being taken into

consideration, currency, inflation, travel

patterns, whatnot.

And knowing that so much has changed just in the last five weeks, much less the next five years, any forecast at this point is obviously subject to a lot of factors that are,

we simply can't, you know, we can forecast today.

But with the, only the certainty of, you know,

what we know right now.

And I'm wondering, and Adam, I'll throw this to you just to get your thoughts. I mean, you led the development of this letter.

And then open it up to anyone else's thoughts.

Is there any merit to inserting in the letter maybe a, not a, certainly not a, anything that would cause anyone to think, especially the Secretary to think that we're not comfortable or confident with these goals. I think from the comments we've heard, we are.

But recognizing that this is a five year forecast amidst a very dynamic environment, and perhaps recommending that these goals may need to be revisited, say in a couple of years. That would be passed on to the next TTAB, of course.

And again, not to deflect anything away from the great work that's been done, or the recommendation itself. But just recognizing that

over the next five years things could continue to change at a continued rate and pace in change that is likely to affect those goals.

And it might put a marker down that perhaps we need to revisit these at some point before the five year period ends. So, Adam, I'll throw it over to you. Because that's a recommendation to alter the letter just a bit. But just to put that marker down.

Any thoughts on that? And go to that.

And then we'll open it up for other comments, and
see if other members will support that, or if
anyone would prefer not to do that.

MR. SACKS: Brad, from my perspective I'd be happy to add that language. I think it is rightly humble about doing forecasting. And also recognizes that it may require another look in some period of time. So, I think that makes a lot of sense.

VICE CHAIR DEAN: I could see your fourth opportunity to go through the National Goal, Adam. Any other --

1 (Simultaneous speaking) 2 VICE CHAIR DEAN: Any TTAB Members, any concerns or feel otherwise? I certainly 3 4 don't want to impose that just from my 5 perspective. But it would seem, given the 6 7 situation, that might be helpful, at least for 8 the next TTAB to set an agenda item. And it 9 gives the Secretary some confidence that we will continue to monitor this. 10 11 So, I'll just ask, does anybody have 12 any concerns with adding that to the letter? 13 Okay, I'm hearing none, and I'm seeing none. 14 Jennifer, any other comments? I'm sorry, it 15 looks like Will made the comment. Will, go 16 ahead. 17 DFO AGUINAGA: No, I think Will was 18 just giving you a thumbs up. MR. MOREY: A clumsy effort at a 19 20 thumbs up. 21 VICE CHAIR DEAN: Thank you, Will.

Appreciate that. Okay. So, Jennifer, I'm not

hearing any objections. So, we'll present that letter for vote with that minor amendment, which we can amend that letter afterwards --

DFO AGUINAGA: Correct.

VICE CHAIR DEAN: -- just like it was suggested. So, okay. So, we're going to close this portion of the agenda. Thank you, Adam, and the National Goals Subcommittee for some exceptional work.

And now we're going to move into public comment, because I know we have a number of members of the public who have joined us.

We've set aside a time for members of the public to offer their remarks.

So, if you're not on the TTAB and you'd like to share your thoughts we would ask that you keep your remarks brief, certainly under two minutes, as we have a limited timeframs. And we want to get to voting on these before the meeting expires.

So, if you could unmute or raise your hand, and introduce yourself. And if you would,

let us know whatever entity or organization you may be representing. And we'll welcome your comments. So, we're opening the floor now for public input.

DFO AGUINAGA: I see a comment from Deborah Whang at the Department of State.

MS. WHANG: Hi. Thank you so much. So, I thank you for sending the draft of this letter over. And I just want to share a few things from State's perspective on the first recommendation about rebuilding visa processing services.

In regards to reopening Consulates and Embassies by January 2022, it really depends on conditions on the ground. Some posts have fully opened, some have not. And that's open that may be closed due to different cases again.

So, there's some hesitation on my end to say that this is a realistic goal to recommend, simply because we really don't know what's going to happen in a few months.

And in terms of the increasing of the

caps for temporary and seasonal worker visas, and modernizing visa certification through videoconferencing, a lot of this is actually rooted in legislation.

It is required for applicants to come in person to interview. There are certain caps that we can't change for worker visas. And so, in order to see these changes made, that requires the law to change. And that's not something that State or Commerce can really do.

And then, so the visa waiver program, this is actually a program that's run by the Department of Homeland Security. And if we have any DHS colleagues on the call I'll defer to them to share more about the specifics.

But in order for a country to participate in this program there are certain requirements that they have to meet. They have to agree to sharing of certain information.

There needs to be like an information sharing agreement. This also affects border security.

And many of the countries that are

currently part of the program also have to have a history of low visa misuse rates in which, you know, a tourist who was given a visa that was misused so that people can come here and live, rather than stay temporarily and go back.

And so, there are many other factors that are part of this program that make it very difficult to add or expand it to certain countries that don't meet these requirements.

And yes, that's, I just wanted to rephrase these issues. So, over.

VICE CHAIR DEAN: Deborah, thank your for comments, and for joining us today. And certainly we see those as they are intended. To your point earlier, that some of these certainly need to be handled outside of the Administration, might require Congressional action. And we certainly recognize that.

I think that the spirit of this is recognizing the historic nature of what we're doing with, and also giving the Administration some encouragement from the private sector of

course, which we represent. Even so, recognizing that it may not be entirely within the power of the Secretary of Commerce.

We also would anticipate that some of these interagency challenges or, you know,

Governmental maneuvering that's required to implement these could also be addressed, and hopefully coordinated from the TBC, which the Secretary leads.

So, certainly appreciate your perspective. Thank you for that feedback. Very, very important, and very helpful. And we appreciate your participation as well.

And on behalf of TTAB let me extend our appreciation for all that you're doing, and all that you're going to continue to do to help move this recovery forward. And I think we've got Chris Thompson from Brand USA. Chris.

MR. THOMPSON: Thank you, Mr.

Chairman. First of all, I'd like to thank the

leadership of Secretary Raimondo, Secretary

Morganthau, Isabelle Matin (phonetic) of NTTA,

and certainly this TTAB and its Subcommittees.

Thank you for the collective effort to help inform and shepherd travel policy across all the US Government. We appreciate the extraordinary ask for support for what we do, and what's been compromised because of the pandemic.

And certainly we're looking forward to living up to our part in helping to navigate the reentry into the market and the recovery of international Travel and Tourism.

I just wanted to report out real quickly. Last week we traveled to London, and we had our third annual, the second face to face Brand USA Travel Week.

But over 100 suppliers, packaged travel from across Europe to, with the buyers, excuse me, together with 100 suppliers of delivering experience here in the U.S.

And it was an extraordinary event.

And certainly ramped up tremendously with the announcement of the protocols for what's going to happen Monday with the opening of the borders,

and in particular with how we're handling the 1 2 children coming into the country. So, obviously we're very excited about 3 4 or borders opening on Monday. And certainly 5 that's one of the next steps to getting back to whatever the next normal looks like. 6 7 But I really just want to thank this 8 group and its extraordinary leadership. 9 Normally, but certainly through these extraordinary times, so it's very much 10 11 appreciated. 12 VICE CHAIR DEAN: Thanks, Chris. And 13 thanks to you and your team at Brand USA for what 14 you're doing. And congratulations on an extraordinarily successful travel week. 15 16 other comments, Jennifer? I'm not seeing any. 17 Do you see any on your end, any hands raised, or 18 anyone who wants to open their line? 19 (Simultaneous speaking) 20 VICE CHAIR DEAN: Go ahead. This is Erik Hansen from 21 MR. HANSEN: 22 the U.S. Travel Association, and a very

interested member of the public. I just, first of all I'd like to thank Secretary Raimondo, Secretary Morganthau, and the entire National Travel and Tourism Office, and of course Brad and the Members of the TTAB, for excellent work on these recommendations, and for their leadership in the recovery on the travel and tourism industry.

Now, I just wanted to say that we strongly support the U.S. Travel Association's recommendations put forth today, and the national goals, which can help to focus federal policy and align federal agencies and the private sector towards achieving really big things.

And I just wanted to mention that in the past where we've seen these types of recommendations work the best is as we look towards the future the adoption of these national goals by the Federal Government, and then the creation of National Trave and Tourism strategy, which really helps to cement.

And then again focus the policy

1 efforts of the Federal Government to achieve not 2 only what the TTAB sets out, but big things for the men and women who work in the travel 3 4 industry. 5 So, we really look forward to working 6 with all of you towards that effort. And again, 7 just wanted to thank everyone for their hard and 8 excellence on the recommendations that were put 9 forward today. 10 VICE CHAIR DEAN: Super. Thank you, Erik, we appreciate you joining us today. 11 other comments, Jennifer? I don't see any on my 12 13 end. Okay. 14 DFO AGUINAGA: I do not see any 15 either. 16 VICE CHAIR DEAN: Okay, great. Thank 17 you all. We're now going to proceed to the Board 18 vote. We'll vote on each of these letters 19 individually. Again, these are only, the only 20 voting is for TTAB Members. 21 And so, we would ask for the TTAB

Members to unmute your lines so we can register

the vote. And the first letter that we'll be voting on, the recommendations submitted by the Vaccination Subcommittee, submitted earlier by Rob Torres.

So, would TTAB Members please unmute your lines. And all in favor of the letter from the Vaccination Subcommittee as presented, please signify by saying aye.

(Chorus of aye)

VICE CHAIR DEAN: And any TTAB Members opposed to the letter, please signify your opposition with a nay.

(No response)

VICE CHAIR DEAN: Thanks. The
Vaccination Subcommittee letter has been
accepted. Congratulations Rob, and the
Vaccination Subcommittee.

And now we'll vote on the second letter from the National Goals Subcommittee, as presented earlier by Adam Sacks, with the one amendment that we discussed, acknowledging that there may be a need to revisit these goals at

1 some point in this five year process. 2 So, all in favor of the letter as amended, please register by saying aye. 3 4 (Chorus of aye) 5 VICE CHAIR DEAN: Any TTAB Member opposed to the letter, please signify by saying 6 7 nay. 8 (No response) 9 VICE CHAIR DEAN: Okay. Congratulations, Adam, and the National Goals 10 11 Subcommittee. Great work by both Subcommittees. 12 And thank you to the TTAB Members for fulfilling 13 your duty. 14 And we'll now move on to our next steps for the Board. We will be receiving the 15 16 next two Subcommittee recommendation letters on or before the due date of November 19th. 17 18 And we anticipate a TTAB meeting at 19 some point after the Thanksgiving Day holiday to 20 deliberate those letters and recommendations, and 21 move to adopt them.

So, we want to thank you for the work

that you're doing. It's important. It's impactful. And none of us can overlook the fact that our industry's experienced a monumental change that presents transformational opportunities.

And so, we're seizing the opportunity as the TTAB, just as we were appointed to do. I want to thank you for your work and your service to our country and our industry. And together we'll continue to lead forward in the Administration, and build back our industry better.

And now I'd like to turn it over to
Deputy Assistant Secretary Sarah Morganthau for
her comments as far as next steps for NTTO,
Department of Commerce, and the Tourism Policy
Council.

DAS MORGENTHAU: Brad, thank you. And thanks to all of you, really. You've done just amazing work -- and Trish in absentia, all the Subcommittee Members. Your recommendations are really, really well done.

One note is that on November 9th

Secretary Raimondo's going to be chairing an
interagency Tourism Policy Council meeting. And
she will kick off the process at that meeting for
developing a new National Travel and Tourism
strategy. And your recommendations for the
National Goals and international arrivals will be
really helpful. Thank you.

As to the two TTAB Subcommittees, I thank you for your work. I know --

(Audio interference)

-- mention that Secretary Raimondo will share your international arrivals and send recommendations with the Tourism Policy Council.

But should have also mentioned that all your recommendations are going to help to inform this meeting, and the development of the new Travel and Tourism strategy. So, they're very critical to this process.

Finally, yesterday the White House announced the details of the Department of Labor OSHA vaccination policy requiring employers with

100 or more employees to ensure their employees 1 2 are vaccinated or tested every week. And I wanted to tell the TTAB Members 3 4 that we will share those details with you after 5 the meeting, if you haven't already seen them. And thank you again, everybody, for 6 7 serving, for your service to the Department of 8 Commerce, to the nation really, and look forward 9 to seeing you at the next meeting. 10 VICE CHAIR DEAN: Thank you, Madame 11 Deputy Assistant Secretary. We appreciate your 12 time and your participation today. And now we'll 13 transfer the meeting back to our Designated 14 Federal Officer, Jennifer Aguinaga to formally close the meeting. 15 16 DFO AGUINAGA: Thank you, Mr. 17 Chairman. And thank you, everyone, for 18 participating in today's meeting. With that, the 19 meeting is officially closed. And I hope 20 everyone has a great weekend. 21 (Whereupon, the above-entitled matter 22 went off the record at 3:00 p.m.)

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